ECHILD CARE

for family home providers



Illinois Department of Human Services
Child Care Resource Service – University of Illinois
USDA Rural Development - Illinois
Illinois Network of Child Care Resource and Referral Agencies



Acknowledgments

This publication outlines the steps necessary for starting a child care business in your home, and includes a variety of agency and organizational contacts who can provide assistance throughout this process.

Illinois Child Care: A Family Home Provider Guide is part of the Illinois Child Care series. This series was funded by the Illinois Department of Human Services and Child Care Resource Service at the University of Illinois. It was produced under the guidance of CCRS and USDA Rural Development-Illinois by Anna Barnes Media. Additional assistance was provided by the members of the Illinois Child Care Task Force:

Action for Children

Central Illinois Economic Development Corporation

Governor's Rural Affairs Council

Illinois Chamber of Commerce

Illinois Department of Children and Family Services

Illinois Department of Commerce and Economic Opportunity

Illinois Easter Seals Society

Illinois Facilities Fund

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University of Illinois Extension

Special thanks to Lesia Oesterreich and Iowa State University Extension for permission to use *Child Care: Financial Basics* (PM-1751) as a template for a portion of this publication.

Other publications in the *Illinois Child Care* series include:

Illinois Child Care: Developing Center-Based Programs Illinois Child Care: Developing Community Programs

Illinois Child Care: Options for Employers

To obtain printed copies of these publications, call your local Child Care Resource and Referral Agency. See page 21 to locate the agency nearest you.

Electronic copies are available online with other business start-up and management guides at: http://www.commerce.state.il.us/

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Illinois Needs You

If you're thinking you'd like to become a family home child care provider, there's no doubt that Illinois needs you. By 2025 there will be over 5.6 million children born in our state, according to United States Census projections. However, a recent study conducted by the Illinois Facilities Fund highlighted an already "alarming shortage" of licensed child care services throughout the state.

According to the IFF study, though many of Illinois' child care shortages are in urban areas, rural areas are not immune.

United States Department of Agriculture Rural Development coordinators say it isn't a matter of whether infant or evening care is nearby in some rural communities; it's a matter of whether these services exist at all. Rural parents also are finding it more difficult to afford quality child care. According to the U.S. Bureau of Economic Analysis, rural residents typically earn over one third less than residents of urban areas. Because most new jobs in rural areas are in lower-paying service industries, the number of rural residents below the poverty line is increasing. In order to attract higher-paying industries, communities will have to have ample supplies of quality child care or find themselves out of the running.

Starting a family child care business in your home can be both exciting and intimidating. This manual can help you decide whether becoming a family home child care provider is the right choice for you. It can provide you with basic information for planning and running a child care business, and tell you where to find additional help and information to get your business off to a good start.

Before You Begin

Licensed, license-exempt, infant care, school-age care, sick-child care, full-time care, part-time care—what does it all mean? The list of child care terms on page 20 explains what's what. The "Resource Directory," which begins on page 19 and is referenced throughout this publication, includes contact information for agencies, organizations, publications, and programs that can help you get your child care business off to a good start and keep it running smoothly. "Additional Technical Assistance" (page 26) also features professional training resources and scholarship information that can assist you in providing high quality child care.

Are You the Right Person for the Job?

As anyone who's done it knows, planning and running a family home child care business takes a great deal of time and energy. Because of this, it's important that you look at your motivations, personality, skills, and experience to determine whether child care is the right job for you. The following surveys can help you do this. Be objective—your future career happiness depends on the honesty of your answers.

Motivational Survey

Why do you want to become a family home child care provider? What's driving your decision? Ask yourself the following questions, checking all the answers that apply.

Motivational Survey				
	You want to stay home with your child or children			
	You desire freedom from the 9 to 5 routine			
	You want to be your own boss			
	You want to improve your standard of living			
	You are bored with your present job			
	You can't find a job you like			
	There is a demand for your service			
	Owning your own business would fulfill your hopes and plans			
	Owning your own business is something you've always wanted to do			

Some reasons are better than others; but, none are wrong. Just remember that there are tradeoffs: You can escape a "9 to 5" routine, however you may replace it with a 6 a.m. to 7 p.m. routine. Those extra hours can be well worth it if you also want to spend more time with your own child.

Personal Characteristics Survey

You'll need certain personal characteristics (traits, skills, resources) to go into business. This survey will help you identify your strengths and weaknesses. Write Y for yes and N for no.

 My health is good.
 I am a leader.
 I am a good problem solver.
 I get along well with others.
 I can be happy without a high income.
 I usually take initiative and can work without supervision.
 My ability to handle emergencies is good.
 My financial assets are sufficient for at least one year.
 I have good organizational and record keeping skills.
 I am comfortable with other children around my family's personal possessions.
 I have business experience.
 I am generally warm, affectionate, and patient.
 I enjoy working with children most of the time and have had positive experiences doing so.
 I am able to guide and discipline children kindly and effectively.
 I accept children as they are. I feel committed to them and to their parents.

If you answered yes to over half of the questions, you probably will be comfortable managing a family home child care business in your home. If you possess sufficient cash to operate through the critical first year (or feel confident that you can raise the money); if you are willing to work long hours for far less than an NBA player's salary; and if you have confidence in your skills and ability, you have a chance to succeed.

Skills and Experience Survey

It is likely that you already possess some the skills and experience to succeed in a family home child care business. You also can hire people, such as tax accountants, to provide some of the skills you may lack. The following questions will help you identify the skills you possess, and the ones you'll need to concentrate on developing further. Write Y for yes and N for no.

Do you know which basic skills you'll need to operate a successful family child care program in your home?	
Do you believe you possess the majority of these skills?	
Do you have any business experience?	
Have you ever worked as a director or manager?	
Have you reared children of your own?	
Do you have any child care experience?	
Is having responsibility new to you?	
Are you willing to work long hours if necessary?	

Time Management Survey

Since operating a child care program will consume much of your time, you may discover that you don't have enough time to perform your usual daily tasks. Even in an office setting, it is very difficult for some people to make and keep work schedules. As your own boss, the problem can be much greater. To determine the amount of time you will need to devote to your business, draft a weekly timetable listing all your current responsibilities and the time required for each. Then include all of your potential responsibilities as a child care provider, estimating the time for each. Remember that when children are in your care, you must attend to them. Grocery shopping and paperwork related to your business will need to be done during evenings or weekends.

Prepare for Business

If you've determined that you have what it takes to start a family home child care program, you're now ready to begin preparing to go into business. Opening a family home child care business isn't an overnight process and it involves many steps. Of course, the time it takes you to do the steps will vary by the amount of free-time you have to perform them. The following time line includes a list of suggested steps and the amount of time typically needed to perform them. Not all of these steps are required, however, the more planning and preparation you do for your business, the more likely it is that you will succeed. The good news is that you've already completed the first step!

Steps to Opening A Family Home Child Care Business: A Time Line

Self Evaluation 1 day to 1 week
Market Evaluation 2 days to 2 weeks
Obtaining/Reviewing Licensing Standards 2 weeks to 1 month

Preliminary Home Evaluation 2 days to 1 week
Creating A Plan for Your Business 3 weeks to 3 months

Researching/Obtaining Financing (if needed)

3 weeks to several months

4 weeks to several months

Educational Program Development 2 weeks to 1 month

Recruiting Helpers/Assistants (if applicable) 3 weeks to several months

Licensing and Inspections 3 to 6 months
Initial Set Up of Child and Adult Care

Food Program or other Food Program 2 weeks to 1 month
Recruiting Customers 1 week to several months

Generating Enough Income to Cover Costs several months to over 1 year

There are many agencies and organizations that can assist you in planning and developing a child care business in your home, including your area Child Care Resource and Referral (CCR&R) agency. A directory of CCR&R agencies and a description of their services begins on page 21. You also can get help from the First Stop Business Information Center of the Illinois Department of Commerce and Economic Opportunity (DCEO) at (800) 252-2923 or at http://www.commerce.state.il.us/ on the Internet. DCEO's network of Small Business Development Centers also can help you. These centers collaborate with the United States Small Business Administration and other state and national organizations to provide a variety of services to new and existing businesses. See page 24 to find the center nearest you.

Evaluate Your Local Family Child Care Market

and other Applicable Codes

Starting a family child care program in your home is like starting any kind of business in that it's important to know that there is a demand for your services before you invest your time and money. Nationally, studies indicate families with infants and toddlers, especially those in rural areas, prefer to use family home child care providers. Parents prefer the home-like settings and smaller groups of children that family home child care offers. Many parents prefer to keep siblings together in family home child care arrangements instead of in separate classrooms as is typical of center-based child care. Parents also report that they value the extended family relationships that develop over several years with the same primary provider. Additionally, some communities are creating networks of family home child care providers. Working together and supporting each other's efforts, these providers can more effectively fill gaps in their community's child care resources and may help their communities to recruit new employers to the area.

Though studies are positive for family home child care providers, it is unwise to take your local market conditions for granted. Despite widespread demand for family home child care, some types may be in higher demand than others in your community. Your area CCR&R agency (see page 21) regularly tracks the types of child care requested and provided in your community. Your CCR&R agency also can furnish you with the average rates family home child care providers

charge in your community and put you in touch with child care associations, groups, and networks in your area.

In planning for the long term, it may be helpful to check the Illinois Department of Public Health's projections of your county's child care needs. See "Additional Technical Assistance" (page 26) for contact information. You also may want to check with your local chamber of commerce or community development organization to gauge the possibility of increased child care needs from businesses that your community may be recruiting. Your area USDA Rural Development office (see page 29) also may know of businesses that may be contemplating family home child care networks for their employees.

Obtain and Review Licensing and Other Regulations

As stated in "Child Care Terms" on page 20, state licensing isn't always required for operating a family home child care business. If you care for a small number of children, you may not be required to obtain a license. However, having a license qualifies you to receive payments through the United States Department of Agriculture's Child and Adult Care Food Program (more on this later), larger Illinois Department of Human Services subsidies, and it may make you eligible to receive other types of funding. With a license, you can enroll more children in your program. A license also may enable you to charge a higher rate for your services—all of which are big pluses for a new business. And, the license itself is free.

It's a good idea to familiarize yourself with licensing standards and other regulations that will affect your program early in the planning stages to avoid potentially costly mistakes. The child care licensing standards for Illinois are detailed documents, but most are fairly easy to understand. To obtain copies, contact your area Illinois Department of Children and Family Services (IDCFS) day care licensing representative (see page 31), or download the rules in Adobe Acrobat format at http://www.state.il.us/dcfs from the Internet. Don't hesitate to contact your licensing representative if you need assistance in interpreting a standard.

IDCFS issues two types of licenses for family home child care programs: day care home licenses and group day care home licenses. These are covered under IDCFS Rule 406, *Licensing Standards for Day Care Homes* and Rule 408, *Licensing Standards for Group Day Care Homes*, respectively.

A day care home license allows you to care for up to 8 children alone or 12 with an assistant. This includes your own children, as well as related and unrelated children. Alone, you may care for up to 8 children under 12 years old. You will want to refer to the licensing standards for the specific number of children of various ages you may have in your program.

A group day care home license allows you to care for up to 16 children with an assistant who is 18 years or older. Again, you will want to refer to the licensing standards for the specific number of children of various ages you may have in your program.

The standards cover criteria for food preparation and nutrition, educational programming, equipment, supplies, safety, and transportation, as well as other aspects of child care. Licensing standards also require all potential staff and the members of a prospective family home child care provider's household over 13 years of age to undergo a mandatory background check. You'll find more details about this process in "Get Licensed and Inspected" (see page 16).

Local codes for building, sanitation, and zoning, as well as homeowner's association rules also

may affect your business. Check with your city and county government offices to see which apply. Once you've obtained all of the applicable standards, you can do a preliminary home evaluation to see what changes, if any, you'll have to make in order to open your child care business.

Plan Your Family Home Child Care Business

Before you can start and run your business, you should plan it. Time spent now on planning will allow you to devote more time to caring for children after you open for business. Developing a business plan may seem like a daunting task, but if you take it one step at a time you're less likely to be overwhelmed. Also, remember that there are several agencies, organizations, and resources available to assist you with this process.

If you are following the steps in this guide, you already completed the first step in developing your business plan when you researched your local market. In a nutshell, a child care business plan describes in writing what kind of business you're in, how you will manage the money coming in and going out, how you will manage your program overall, and how you intend to get people to buy your services, i.e. promote your business. Your area CCR&R agency (see page 21) can help you get your name out to prospective customers once you've started your business. You'll find more information about promotion and the regulations concerning it on page 10.

DCEO's Small Business Development Centers (SBDCs) can help you create your plan, as well as guide you in seeking financing, and improving your business and management skills. See page 24 to locate the center nearest you. DCEO's First-Stop Business Information Center offers a *Starting a Business in Illinois* handbook, which contains legal requirements for many types of businesses, including family child care programs. Call (800) 252-2923 to obtain a copy. DCEO's online *Directory of Business Requirements and Assistance Programs* at http://www.commerce. state.il.us has information specifically for child care providers.

Choose Your Business' Structure

Before you get any further in the planning process, you'll want to choose your business' tax and legal structure. Most family home child care providers operate their businesses as for-profit sole proprietorships. Sole proprietorships are a type of legal structure along with corporations and partnerships. The primary concern with a sole proprietorship is that the owner is legally responsible or liable if something goes wrong. Because of this, it's important for child care providers who operate as sole proprietorships to have good insurance to protect their personal assets. (See page 9 for more information about insurance for home family child care providers.)

For-profit is the tax status applicable to sole proprietorships. Under a sole proprietorship, one person owns the business. All the income goes to the owner of the business to cover costs and salaries. Because of this, sole proprietors typically file their business tax returns as part of their personal income tax returns by completing a 1040 schedule C. The advantage of sole proprietorships is that they are simple and inexpensive to set up. You can get information about setting up a sole proprietorship through DCEO's First Stop Business Information Center at (800) 252-2923. You also may want to consult an accountant familiar with child care. Your area CCR&R agency (page 21) may have a listing of certified public accountants (CPAs) specializing in child care. Additional listings are kept by the Redleaf National Institute. See "CPAs" in "Additional Technical Assistance" (page 26) for more information.

According to one family home child care consultant, the first item you should buy for your business is a receipt book. Keeping track of your expenses, including those you incur in setting up your child care program is vital to your bottom line. More information on taxes and tax resources is included on page 17, and on page 26 in "Additional Technical Assistance."

Create a Budget

At the core of any business plan are budgets with income and cost projections for both the short and long-term. If you are just getting started, it will be useful to project your costs over three specific periods: before you begin, the first year you're in business, and the time when your child care program has full enrollment. Once you're running, it's a good idea to review your budget frequently and to compare budget projections with actual figures over several years. A sample budget is included on page 33.

Before You Begin, The Pre-Opening Budget

Generally known as start-up costs, these expenses may include: any renovation or construction costs to meet licensing requirements, and fire and safety codes; equipment and major appliances; costs for an additional telephone hookup; supplies; advertising and promotion costs; insurance; and any consulting fees from accountants, lawyers, or child care specialists.

Budgeting During the First Year of Operation

The first year of any business can be stressful. Until your family home child care program becomes financially stable, income and expenses may be difficult to predict and manage.

Enrollment may build gradually. Loyalty to a present caregiver and concerns about enrollment fees, transportation arrangements, and available care hours all are important factors for parents considering enrolling their children in your program. Additionally, parents may be cautious about placing their children in a new program until they can see that it has proven to be a safe, quality learning environment.

For most family home child care programs, the first year of operation may be a period of low enrollment. This means that for the first months you may not be bringing in enough income to cover your costs. Beginning enrollment income of 50 to 60 percent of program's total potential income, i.e. full enrollment income, is fairly typical.

During this period you will still have to pay certain "fixed" costs, such as loan payments for building improvements, mortgage or rent, and utilities, regardless of the number of children you have enrolled. Because of this, when you are budgeting for the first year you will need to add in extra funds to cover fixed costs and other start-up costs until your income stabilizes.

Budgeting for When Your Child Care Program Has Full Enrollment

Your long-term planning also should include budgeting for a full enrollment year. This generally will be your second year of operation. This budget will be useful to you in determining whether your program can support itself over the long term. Be conservative when estimating full enrollment. Families discontinue child care service for various reasons. Additionally, enrolling new children may take time. It is best to estimate enrollment at 85 to 95 percent of full capacity.

Estimate Expenses

Estimating expenses can be a challenge. The worksheet on page 34 can help get you thinking

about the types of costs you will incur. Other providers, provider associations, and your area CCR&R agency can help you with estimating costs. Note that costs for rural providers may vary from those of urban providers on items like transportation.

Assistants

If you will be operating with an assistant you will need to budget for hiring and training him/ her. Wages must include social security/medicare (FICA), unemployment insurance, and workers compensation. Whether you offer fringe benefits such as sick leave, holiday and vacation leave; health, disability, or life insurance, and/or retirement benefits is up to you. You also will need to include amounts in your operating budget for substitute staff. When setting wages, remember that you will be competing with other employers.

Determining assistant costs can be tricky. Because children arrive and depart at different times you may need help only for a portion of the day in order to maintain the proper child-staff ratio. When planning schedules, you'll need to build in time for breaks for full-time employees. If you plan to employ two part-time employees instead of one full-time employee, you will need to build in schedule overlaps in the event someone is delayed. Also, it's important to keep in mind that having the same employee(s) work with the same group of children each day helps to develop deeper attachments. Remember that before you can hire an assistant he/she will have to pass an IDCFS background check and a medical physical.

Renovations/Improvements to Your Home

Pre-opening expenses need to include costs for renovations or improvements to meet licensing standards, safety and fire codes, and zoning requirements. Research these costs carefully. Enlist the help of your local IDCFS day care licensing representative (see page 31), area CCR&R child care specialist (see page 21), as well as, local fire, building code, and zoning inspectors in the planning process. Standards and regulations can vary within localities. Working with licensing and regulatory agencies early in the planning process can help you avoid costly mistakes.

Utilities

Pre-opening budgets should include utility deposits and expected utility costs. Deposits for installing phone lines for fax machines or Internet access also are included in this category.

Equipment

Equipment includes items that will be used for more than one year. Generally it includes furniture for children and adults, toys, appliances, and playground equipment. These represent major expenses for pre-opening budgets. Careful decisions will need to be made on the importance of quality and durability of equipment. Be sure to check that any toys or equipment have not been recalled for safety hazards. Contact the Consumer Product Safety Commission's Consumer Hotline at (800) 638-2772, or see http://cpsc.gov/ on the Internet. Operational budgets should include amounts for future purchases and replacing equipment. Major equipment catalogs can provide you with a great deal of assistance in determining what equipment you might need for your program. Your area CCR&R (see page 21) will likely have several catalogs in its library. Generally, you can estimate equipment costs at \$300 to \$400 per child for start-up.

For a small family home child care program, a computer may not be an immediate necessity but can certainly be useful for accounting and obtaining resources from the Internet. Additionally, some provider training programs are now available online. A computerized accounting system may be a wise investment for tracking your business' income and expenses. Fortunately, many of today's financial spreadsheet programs are easy to use and understand with minimal training. In addition to the more widely recognized spread sheet programs, you can find accounting systems developed specifically for child care businesses. Standard bookkeeping programs can be found

in most stores that sell computer software. Specialized software will be advertised in professional journals such as *Child Care Information Exchange*. See "Additional Technical Assistance" (page 26) for more information. Regardless of whether you purchase a computer, you will need a well-defined and efficient bookkeeping system that can be easily maintained.

Supplies

Supplies are items that are generally used and replenished within one year or less, such as paper, glue, paint, soap, napkins, art materials, and cleaning supplies. All too often, this is the first area where budgets are cut. However, instructional supplies are critical for a quality program. Children need to paint, draw, read, and create. Supplies will vary by program. For example, school-age children often are very focused on arts and crafts activities and may need many more consumable art supplies than preschoolers. And, unless you require parents to bring them, you will need to stock diapers and training pants for infants and toddlers. Once you're running, supplies will typically make up 3 to 5 percent of your total expenses.

Insurance

You likely already have insurance protection for fire, theft, and other damage through your homeowner's or renter's policy. However, taking care of other people's children means taking on additional liability. You'll want to discuss in detail with your insurance agent what circumstances your coverage presently includes and the possibility of adding a special insurance rider. Alternatively, you may want to investigate buying insurance that specifically covers child care providers. Your area CCR&R agency (see page 21) will have names of companies selling this insurance in your area. Your insurance needs to meet or exceed IDCFS minimum coverage requirements for your respective program type.

Consult with your insurance agent to ensure that your policy provides coverage for the following:

bodily injury and property damage resulting from your family home child care business. This includes medical expenses resulting from accidents such as cuts and falls, as well as sickness resulting from accidental food poisoning. Outdoor play equipment may need to be covered under a separate rider or addition to your policy.

- personal injury including libel, slander, wrongful eviction (or entry), malicious prosecution. A personal injury is to a person's reputation or feelings. This may occur if you become involved in a child custody case or report suspected child abuse.
- field trips and other outings.
- in the event you rent, you will want your landlord covered as an additional insured.
- in the event you hire assistants, you will want coverage for worker's compensation.

You also will want to make sure that your vehicle is covered for:

• bodily injury, property damage, and uninsured motorist protection. Also, consider whether any of your assistants would ever have to use your vehicle. An assistant's personal auto coverage will not cover any liability that can be assigned to the child care business.

Food

Meal costs can be calculated by developing a weekly menu and dividing the total meal expenses by the number of children served. Snack costs can be calculated in the same manner. These fig-

ures will give you a good estimate of meal or snack costs per child. Take into consideration that children of different ages may have different nutritional needs. For example, infants may need formula and baby food. School-aged children may not need lunch from your program but do tend to have healthy appetites for after-school snacks.

Ongoing operational costs for food generally range from 4 to 11 percent in child care programs, depending on whether food is cooked on-site or catered. See "Additional Technical Assistance" (page 27) for more information on estimating food costs. Although some centers use catering to reduce personnel costs, most family home child care providers prepare meals on site. Food safety is a key concern; you will need to take special care to keep food at the appropriate temperatures.

Licensed family home child care programs are eligible to participate in the Child and Adult Care Food Program (CACFP) sponsored by USDA. See "Plan Your Meal Program" on page 15 for details. This program provides useful nutritional guidelines and reimbursement for food costs for eligible participants. Additionally, participating in the program may result in a greater percentage of after-tax income for providers. Your area CCR&R agency (see page 21) or IDCFS licensing office (page 31) will be able to provide you with the names and contact information for program sponsor(s) in your area. Your CACFP sponsor also can advise you about food handling and safety.

Transportation

All programs must have some form of transportation available in the event of an emergency. If you are contemplating purchasing a van to transport children to and from school, keep in mind that large twelve- to fifteen-passenger vans have been ruled to be hazardous for transporting children. Federal laws mandate that children must now be transported in passenger vehicles or by school buses driven by certified bus drivers.

Make sure that you and any assistants have adequate insurance coverage for your vehicles (see "Insurance," page 9). Transportation expenses also include reimbursement for you and any assistants who use their own transportation to purchase supplies or attend training. Your program also may need transportation services for field trips or to transport school-age children to and from school.

Advertising and Promotion

Chances are, you won't need fancy stationery, but you may want to create some eye-catching flyers to hang in places that are likely to attract potential customers. If you are operating a smaller family child care, referrals from your area CCR&R agency (see page 21) may be all you need to keep your program at full enrollment. If you are operating a larger group home, you may also want to consider placing a newspaper ad, buying magnetic vehicle signs, and developing brochures and/or business cards. Pre-opening and first-year budgets will require larger marketing costs than later years. However, recruitment is an ongoing concern for most programs, and budget dollars should be set aside for it each year.

Your area CCR&R agency (see page 21) or SBDC (see page 24) may be able to direct you to communications professionals who can assist with developing marketing materials at a reasonable cost. Depending upon your skills, you may be able to create them yourself at a local copy shop or on your home computer. Remember to present your business in its best light by highlighting what makes it stand out from the rest. If you are only working with certain ages of

children, be sure to include this information, as well as your hours of operation, location, and contact information.

While you can and should distribute promotional materials prior to opening for business, you cannot advertise or promote your program as licensed or license-exempt until you actually obtain a license or are notified of your exemption. However, the IDCFS will allow you to state that you have applied for a license in your pre-opening promotional materials.

Other Important Costs

Expenses for a variety of additional items essential to your business also need to be budgeted. Training, photocopying costs, postage, loan repayment of start-up costs, uncollected fees from nonpaying clients (often referred to as uncollectibles or bad debt), and federal or state taxes are just a few of the costs that might be included in this category.

Estimate Income

Projecting Enrollment

You should be able to use the data from your market research to make projections on the number of children you can expect to enroll.

Determining Tuition Prices

- Identify the annual cost of the program and divide by the number of children served to get the annual cost per child. Note that program costs vary by the ages of children served. Use the worksheet on page 34 to estimate costs.
- Research the amount of money parents in the community can afford, or are currently paying. Your area CCR&R (see page 21) will have this information.

Though child care centers may use other types of fee systems such as sliding scales, etc., to determine their tuition prices, most family home child care providers use a flat rate. That is, they charge the same amount of money per child to each family for full- or part-time care. You can calculate your child care program's flat rate using the steps below:

Steps for Calculating a Flat Tuition Rate					
(Step 1) number o	total expenses of children attending program	=	annua	I cost per child	
(Step 2)	annual cost per child number of days program is in operation		=	daily cost per child	
(Step 3)	daily cost per child x number of days	in payment p	eriod	= flat rate	

Potential vs. Actual Income - Be aware that full enrollment isn't always the case for a family home child care business. Child-ren move, families on waiting lists find alternative types of care, new mothers sometimes decide to stay home after the birth of an additional child, and grandparents may offer to care for children during school holidays or summer vacations. For a variety of reasons, there always will be periods with less than full enrollment throughout the year. How well you are doing at reaching your potential income is determined by your usage rate and whether you are operating at full capacity.

Usage Rate - Your child care program's usage rate is the number of children enrolled divided by the maximum number of children for which you are licensed to provide care. Most established programs have a usage rate of 85 to 95 percent. The larger your program is, the harder you may have to work to build enrollment during the early months.

Full Capacity - Of course it would be wonderful if parents enrolled their children full-time Monday through Friday. However, the reality is that some parents need only part-time care. The impact of this can easily be seen. Let's say that you are licensed to care for three children for 10 hours a day, 5 days a week. This is 150 hours of care and represents your full capacity. If you were to lose child who was enrolled full-time and gain a child enrolled part-time for only 20 hours a week, you would be operating at less than full capacity. The closer you are to full capacity, the closer you will come to realizing your potential income.

Policies that Can Affect Income - Clearly defined policies for handling income and expenses can help you avoid many of the pitfalls common to child care programs. Because of this, it's important to explore financial issues such as discounts and nonpaying clients now, so that you can develop policies that will keep your business strong and stable. You'll want to have your program's day-to-day policies and practices in writing and be able to discuss them thoroughly with parents in person before accepting their child for care.

Discounted rates for siblings - You may feel that you need to give parents with more than one child a discount, or you may be in an area where sibling discounts are common. Beware that offering these policies can seriously impact your income. Take time to do some cost projections to see if you can really afford to offer this discount. Most programs that offer it, reduce the rate after the first child. Note that if you charge age-related fees, offering discounts for older siblings will impact your income less than offering discounts for younger ones.

Charges for absent children - Illness, visits from grandparents, vacations, and school holidays all affect monthly income. Yet, many of your costs are constant. You will need to account for this situation either by requiring that families pay for days when children are absent or by projecting your income based on less than full attendance (usage rate). Many providers find that charging "tuition" instead of "fees" helps to avoid this issue. However, some programs compromise by limiting the number of "no charge days" for absences. For example, they may allow families up to ten "no charge" days a year for sick leave or vacation but will collect fees for days when children are absent beyond the ten day limit. This policy shows consideration for families but also allows child care programs to accurately predict expected income and build stability into their budgets. Either way, the most important thing is to accurately predict your income so that you can budget your expenses appropriately.

Age-related fees - Programs frequently struggle with how to determine fee rates for children of different ages. For example, expenses for infant care are generally greater than for care of preschoolers, and preschool care is usually more expensive to provide than care for school-age children. If you offer all three programs, do you charge more for infant care to meet the increased expense? Or, do you charge all families the same fee per child and expect that a higher profit mar-

gin from school-age care will make up the income loss for infant care? Your area CCR&R agency (see page 21) can help you with this decision.

Bad debt (a.k.a uncollectibles) - There will be occasions when families are faced with difficult economic or personal problems that make them unable to pay for child care. Many programs will allow families to postpone an occasional payment. However, the families cannot be allowed to fall so far behind that they cannot catch up. Your program has an obligation to remain economically stable so that it can provide the very best of care to all the families you serve. A policy of charging a late fee and removing a child from the program for more than two late payments is often an effective way of keeping bad debt under control.

Many programs charge prior to service. For example, they will require that families must pay for June services by June 1. Programs may choose to collect fees on a weekly, biweekly, or monthly basis. Obviously, monthly collection of fees can save a great deal of time and paperwork. However, weekly or biweekly collection is often more accommodating to families' budgets. Having payments due on Mondays typically works best. Some programs also require a refundable deposit at time of contract signing to cover enrollment gaps that can occur from parents removing children from the program without giving ample notice. Alternatively you may want to collect this deposit on a weekly basis in \$5 to \$10 increments until the parent's account contains the equivalent of two weeks care, or whatever notice your contract specifies. See page 26 for more information on contracts.

Non-Fee Income Sources

Child Care Subsidy Assistance Payments

Your program may be enrolling families of low-income who receive help paying for child care from the Illinois Department of Human Services (IDHS). IDHS pays subsidies to providers on behalf of these families via CCR&R agencies. The amount paid is based upon a daily rate set by IDHS. IDHS pays higher rates to licensed providers. Parents must pay providers for a portion of the cost of their child's care. This is called a co-payment. Your area CCR&R agency (see page 21) can provide you with more information on this program and the current subsidy rate schedule.

Donated Goods and Services

Chances are you won't receive as many donated goods and services as a sole proprietor because they are not tax deductible for donors. In the event you do receive any equipment or toys, be sure to check that they have not been recalled for safety hazards. Contact the Consumer Product Safety Commission's Consumer Hotline at (800) 638-2772, or see http://cpsc.gov/ on the Internet.

Fundraising

Yes, you can do it. But, do you want to? Some fundraising efforts are more trouble than they are worth. Since providing child care is your core business activity, and you don't have a large staff, you need to consider whether taking time away from child care activity will be profitable. Also, bear in mind that some people are less comfortable contributing to a for-profit business, or to efforts for which funds will be used to cover items that don't benefit children directly. When choosing from fundraising ideas, ask yourself the following questions:

- Has this idea been used successfully before?
- How much time will I have to invest?
- How will this affect my regular day-to-day work responsibilities?
- How much program money will I have to invest?

- Will parents be involved? Can they afford the time and expense?
- What kind of return can I expect?

This tool can help you determine the cost-effectiveness of a potential or completed fundraising project.

Fundraising Measuring Tool, a.k.a. Was It Really Worth It?

To calculate the return on time invested in any project, use the following formula:

```
Total Income Earned ($500) — Expenses Invested ($100) = Return

Total Labor Hours (120) ($3.33 per hour)
```

Obviously, this project did not have a high rate of return for the time and effort it took to carry it out.

For more information on fundraising see "Additional Technical Assistance" on page 26.

Analyze Your Budget

If you haven't done so already, plug all your numbers into the sample budget and cost worksheet on pages 33 and 34. Once you have estimated your income and expenses, it will be helpful to break the dollar amounts into percentages of your total budget.

Do You Need to Adjust Your Budget?

If you find that expenditures far exceed income, you may want to look at adjusting percentages of the major categories in your budget (see page 33). Making a large cut in any major category item generally will have a very serious impact on program quality. Smaller percentage cuts generally will have only a minimal impact on program quality. Areas with large expenditures are the easiest to cut without seriously compromising program quality.

Remember that no budget is ever perfect. Revisions are sometimes necessary and you need not wait until you are in a financial crisis to make adjustments. Careful monitoring and fine tuning adjustments will be necessary, particularly during the first few years of operation.

Financing

Your childcare business may be eligible for some types of startup loans. Your local SBDC (see page 24) may be able to refer you to specific programs. Additionally, you may qualify for low-interest financing through the Employ Illinois: Child Care Program. This program covers property acquisition, new construction/remodeling/expansion of buildings, as well as purchases of child-care furniture, playground equipment, office equipment and furniture, and appliances. To qualify, start-up providers must be in the process of becoming licensed and have loan approval from a bank, credit union, or savings in good standing with the State of Illinois. For details, call the State Treasurer's Office (312) 814-8953 or (217) 558-6222.

Prepare Your Home for Business

Once you've reviewed your market, planned your business, and familiarized yourself with any regulations that apply, you can start preparing your home and yard for child care. Though you may have safeguarded your home for your own children, you will likely have to increase the level of safety before you begin to care for others' children.

Simple changes like sectioning off areas that are not suitable for children or that are unnecessary for children to enter can eliminate a great deal of risk and aid in licensing. Remember your whole house doesn't have to be included as child care area. Other easy modifications include changing locks to those that can be unlocked from either side of the door, and adding carpet for traction on tile and hardwood floors, and stairs. If you haven't done so already, you should install a lock on any medicine chest in the child care area, and install childproof latches on cabinets, especially those containing cleaning supplies, garbage pails, medicines, or other potentially hazardous items. Save any receipts from items you purchase to modify your home for child care.

To minimize risk, you may want to install a fence around your yard. Outdoor play equipment, such as slides or jungle gyms, requires extra padding underneath. This can be accomplished via wood chips or sand.

Before investing in toys, high chairs, booster chairs, playpens, cribs, cots, or small beds, you will want to check that they have not been recalled for safety hazards. Contact the Consumer Product Safety Commission's Consumer Hotline at (800) 638-2772, or see http://cpsc.gov/ on the Internet.

Create Your Contract

You also will want to develop a child care contract to be signed by the parents and yourself. Your contract should define all of the payments expected and services to be rendered, including the days and approximate hours of care. Be sure to include notification periods for ending child care service, deadlines for announcing rate increases, any special fees, as well as policies regarding absences. If you plan to charge late fees for drop-off and pick-up, these also should be included in your contract.

Your local child care provider association or area CCR&R agency (see page 21) may be able to provide you with samples of contracts. You may also want to consult *Family Child Care Contracts and Policies: How to be Businesslike in a Caring Profession* (see "Additional Technical Assistance," page 26).

Because your contract will be a legally binding document between you and your clients, you may also want to have it reviewed by a lawyer to protect yourself. Your CCR&R agency (see page 21) may be able to refer you to lawyers familiar with child care contracts.

Plan Your Meal Program

Guidelines for meals and snacks are outlined in the Illinois day care licensing regulations. You can learn more about nutrition for children from your county Extension office (see page 36). Your area CCR&R agency (see page 21) also can recommend references for meal planning. If you are a licensed provider, you can participate in the Child and Adult Care Food Program (CACFP). CACFP is a federal program that provides healthy meals and snacks through child and/or adult care programs. CACFP reimburses participating child care operators for their meal costs and provides them with USDA commodity food and nutrition education materials. The per meal reimbursement amount is higher for providers serving children of qualifying low-income parents.

Rates are adjusted annually in light of changes in the Consumer Price Index. Child care providers in the CACFP must serve meals that meet federal guidelines. To obtain more information on the CACFP program, contact your area CCR&R agency (see page 21) or IDCFS licensing office (see page 31) for the sponsor(s) serving your area.

Get Licensed and Inspected (if applicable)

You should apply for your license far enough in advance so that it does not hold up your scheduled opening date. Remember that licensing application processing can take from three to six months. When you apply, you will be required to supply the names of all staff and substitutes, as well as family members and others who reside in your household. All of these individuals who are age 13 and older must pass a background check via the Child Abuse and Neglect Tracking System (CANTS) and the Statewide Sex Offenders Registry. Additionally, those 18 and older must be fingerprinted. A licensing application may be denied due to a past record of child abuse, neglect, criminal convictions, or current/ongoinging criminal activity. After you have applied for your license, IDCFS will perform an on-site inspection for safety and staff compliance. There is no charge for the license. However, you will need to renew it every three years. Also, costs that you incur in becoming licensed or in meeting fire and health regulations are tax-deductible.

Interview Parents

Normally, the first contact with parents will be a phone conversation. When parents call, it is important to present a professional manner and answer all of their questions. It may be helpful to keep a copy of your contract and policies next to the phone for reference during these calls.

Interviewing prospective children and parents is a task not to be taken lightly. This most likely will be the first meeting with the child and parents, and quite possibly the only meeting before a decision is made whether to enroll the child. Start with a tour of the house to show where the child will be playing, napping, eating, etc. Pay close attention to the relationship between the parent and child. Communication and language are very important to a child.

Talk to the parents separately from the child about their discipline practices, and how they compare with your own. (IDCFS licensing standards strictly prohibit physical punishment.) At this time, review menus, noting the child's likes and dislikes. Be sure to find out about any allergies the child has. Discuss the parent's work schedule, and who will be responsible for dropping off and picking up the child. Note the names of all individuals who are authorized to pick-up or drop-off the child. This should be part of a written procedure signed by the parents and yourself.

You also will want to spend some time alone with the child. Many children will act differently when their parents are no longer present. You will need to evaluate the potential impact of any observed behavioral differences. Ask simple questions to familiarize yourself with the child's daily life. Does he/she have any pets, favorite toys, or snack preferences?

Finally, discuss any decision with the parents. If your facility isn't right for the child, explain why. Parents should feel that they were treated fairly. If you both decide that your program is right for the child, discuss the possibility of a trial enrollment period. This way, the arrangement may be ended after a prearranged time, or before, if either party feels that the arrangement isn't working. The child's best interest must be the primary consideration in this decision.

Set Up a Record Keeping System

Because you use many of the same resources for your business as you do for normal family life in your home, record keeping can be a challenge. You will need to keep the costs for your child care business separate from other household and personal expenses. The best way to do this is to set up a separate checking account solely for your business. You will need to set up a record keeping system for tax filing purposes. You can find references for this in "Take All Your Tax Deductions: Some Tips" below.

Because a provider is in charge of the well being of the children in his/her care, it is required that each child have an individual file. These files can be used to record important information about any medical conditions, behavior, payment record, and other necessary information, such as emergency contact numbers. Your records should comply with the standards set by the IDCFS. You also will need to keep records if you are participating in the CACFP. While you can receive CACFP reimbursements without receipts, you can't deduct any additional amounts you spend on your taxes without receipts. Additionally, you should keep copies of licensing-related information, schedules, announcements, and other letters sent to parents for future reference.

Take All Your Tax Deductions: Some Tips

As mentioned on page 3, the first item you'll want to buy for your business is a receipt book. Keeping track of your expenditures is vital to the financial health of your child care program. Because only net profit is taxed, the more detailed and complete your purchasing records, the more deductions you will be able to claim on your taxes.

There are two types of deductions that apply to family child care businesses. The first, full deductions, as the name implies, can be completely subtracted from your income. These are expenses for items used solely by your business. This can include equipment such as high chairs, cots, cribs, etc. The second type are partial deductions. In general, these items are used by both your household and the child care business. These include the business use of your home, which can be figured by determining the amount of time your home is used as a business and the percentage of floor space used. This is known as your time/space percentage. A worksheet for calculating this percentage is included on page 35. A similar calculation method can be used to determine deductions for home appliances such as computers, televisions, and VCRs. Your time/space percentage also is used in determining whether you are eligible for the maximum reimbursements allowed in the CACFP. Your local sponsor can assist you in determining your eligibility. To locate a sponsor in your area, contact your area CCR&R agency (see page 21).

Your area CCR&R agency can assist you with many tax issues, as can the Internal Revenue Service via publications and its tele-tax tapes. Tom Copeland, director of the RedLeaf National Institute, has authored several excellent tax and business resources for child care providers, including *The Basic Guide to Family Child Care Record Keeping*, the annual *Family Child Care Tax Workbook*, and *Family Child Care Contracts and Policies: How to be Businesslike in a Caring Profession*. See "Additional Technical Assistance" pages 26–28, respectively.

You also may want to consult a certified public accountant. Your area CCR&R agency (see page 21) may be able to provide you with a list of certified public accountants (CPAs) who are familiar with family home child care businesses. The Minnesota-based Red Leaf Institute (see "Additional Technical Assistance," page 26) also maintains a listing of CPAs who specialize in child care.

Conclusion

Opening and running a child care business in your home is not an overnight process. By following the steps outlined in this manual you can overcome many of the challenges that new providers often face. Plus, there are plenty of people and resources to assist you if you need help along the way. The following directory contains agencies, publications, and worksheets that can assist you with virtually every aspect of operating a family home child care business.

Resource Directory

Child Care Terms	20
Child Care Resource and Referral Agency Directory for Illinois	21
Illinois Small Business Development Center Directory	24
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Cost Worksheet	34
Time-Space Percentage Worksheet	35
University of Illinois County Extension Office Directory	36

Child Care Terms

child care center/center-based program

- serves children outside of a residential setting. Usually must meet minimum standards of and set by the Illinois Department of Children and Family Services (IDCFS) (see page 31), and pass inspections by the Department of Public Health and the Office of the State Fire Marshall. In certain situations, programs can be exempt from licensing.

cooperative child care - under this arrangement, parents contribute their time to help reduce overhead; usually applies to nonprofit center-based programs.

emergency/drop-in child care - provides care for children when regular child care arrangements fall through, when parent is needed for weekend or holiday work, or during unplanned school cancellations.

evening care - typically occurs after 6 p.m., but not overnight.

family day care home/family child care

- providers serve a limited number of children in a residential home setting. Must be licensed or license-exempt under Illinois Department of Children and Family Services (IDCFS) (page 31) regulations. Licensed providers must meet minimum IDCFS standards.

family home child care network - a group of family child care providers working together to fill the needs of one or more employers or a community child care program.

for-profit - these child care organizations distribute financial gain or revenue back to their owner(s).

full-, *part-time care* - care for the same child for more than 35 hours a week is considered full-time.

infant care - refers to care for children 6 weeks to 14 months of age.

licensed child care provider - has met state

licensing standards set by the Illinois Department of Children and Family Services (ID-CFS). To obtain IDCFS licensing standards, contact the licensing office nearest you (see page 31) or see http://www.state.il. us/dcfs on the Internet.

license-exempt provider - in a family child care home setting may care for a very limited number of children without being required to obtain a license from the Illinois Department of Children and Family Services (IDCFS). Some center-based programs also are exempt. For details, contact the IDCFS (see page 31).

nonprofit - refers to child care programs governed by a board of directors. These operations cannot legally distribute financial gain to their owner(s). Instead, profits must be used to further the mission of the organization, e.g. YWCA child care programs.

non-standard hour care - refers to care for children of parents who work outside a 9 a.m. to 5 p.m. work schedule.

preschool care - includes children ages 3 to 5.

school-age care - is provided outside of regular school hours for school children up to age 12.

sick or mildly ill child care - includes children who are mildly ill or recovering from health problems. In Illinois these children must currently be supervised by a nurse or physician in a hospital setting. Note: children who become ill at their regular care site may remain until parents pick them up.

special needs care - provides care for children with clinically determined physical, behavioral, or mental diabilities. Inclusion integrates children with disabilities into typical child care settings.

toddler care- care for children 15 months to 2 years old, can include those up to 30 months.

Illinois Child Care Resource & Referral Agencies

The Child Care Resource and Referral agencies that make up the Illinois Network of Child Resource and Referral Agencies work in partnership with parents, business leaders, government officials, and child care providers to make high quality child care available to Illinois families. CCR&Rs can make child care referrals, provide an array of services to child care professionals, and assist communities and employers with establishing and improving child care.

Service Delivery Area – 1
YWCA Child Care Solutions

4990 E. State St. Rockford, IL 61108

Referral:

(815) 484-9442 x.204 (888) 225-7072

Subsidy: (800) 872-9780 x 210 Prov: (815) 484-9442 x 211 TDD: (815) 484-9442

Counties Served: Boone, JoDaviess,

Stephenson, Winnebago

Service Delivery Area – 2
Community Coordinated Child Care

155 N. Third, Suite 300 DeKalb, IL 60115 Referral: (815) 758-8149 (800) 848-8727 x 223

Subsidy: (815) 758-8149 x 225 Prov.: (815) 758-8149 x 226

Counties Served: Carroll, DeKalb, Lee,

Ogle, Whiteside

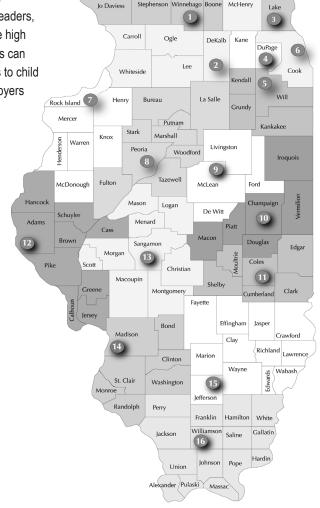
667 Ridgeview Road McHenry, IL 60050

Referral: (815) 344-5510 (866) 347-2277

Subsidy: (815) 758-8149

(800) 848-8727

Counties Served: McHenry



Service Delivery Area – 3 YWCA Child Care Resource & Referral

2133 Belvidere Rd Waukegan, IL 60085

Referral: (800) 244-5376

Subsidy: (847) 662-6129 Prov: (847) 662-4247

Counties Served: Lake

Service Delivery Area – 4 YWCA Child Care Resource & Referral

739 Roosevelt Road, Building 8, Suite 210 Glen Ellyn, IL 60137

Referral: (630) 790-8137

Subsidy: (630) 790-8009 Prov: (630) 790-3030 TDD: (630) 790-8137

Counties Served: DuPage, Kane

(continued)

Service Delivery Area – 5

Child Care Resource & Referral

801 N. Larkin Ave., Suite 202 Joliet, IL 60435

Referral:

(800) 552-5526 (815) 741-1163

Subsidy: (815) 741-4622 (800) 641-4622

Prov: (815) 741-1163

Counties Served: Grundy, Kankakee, Kendall, Will

Service Delivery Area - 6

Action for Children

4753 N. Broadway, Suite 1200

Chicago, IL 60640

Referral:

(773) 687-4000 (312) 823-1100

Subsidy: (773) 687-4000

(312) 823-1100

Prov: (312) 823-1100 Counties Served: Cook

Service Delivery Area – 7

Community Child Care Resource & Referral

Network

(a unit of East Central TRAIN) 500 East 59th Street

Davenport, IA 52807

Referral:

(800) 369-3778 (563) 324-1302

Subsidy: (563) 324-7844

(800) 923-7844

Counties Served: Henderson, Henry, Knox, McDonough, Mercer, Rock Island, Warren

Service Delivery Area – 8

Child Care Connection

5407 N. University - Poplar Hall East Peoria, IL 61635-0001

Referral: (309) 690-7300

(800) 421-4371

Subsidy: (309) 690-7300

(800) 301-3304

Counties Served: Bureau, Fulton, LaSalle, Marshall,

Peoria, Putnam, Stark, Tazwell, Woodford

Service Delivery Area - 9

Child Care Resource & Referral Network

207 W. Jefferson St., Suite 301 Bloomington, IL 61701

Referral:

(309) 828-1892 (800) 437-8256

Subsidy: (309) 828-1892

(800) 437-8256

Counties Served: DeWitt, Ford, Livingston, McLean

Service Delivery Area – 10 Child Care Resource Service

University of Illinois

905 S. Goodwin Ave., 314 Bevier Hall

Urbana, IL 61801

Referral:

(217) 333-3252

(800) 325-5516

Subsidy: (800) 325-5516

Counties Served: Champaign, Douglas, Iroquois,

Macon, Piatt, Vermilion

Service Delivery Area – 11 Child Care Resource & Referral

Eastern Illinois University Klehm Hall, Room 107 600 Lincoln Avenue Charleston, IL 61920

Referral:

(800) 545-7439 (217) 581-6698

Subsidy: (800) 643-1026

(217) 581-7081

Prov: (800) 545-7439

Counties Served: Coles, Clark, Cumberland, Edgar,

Moultrie, Shelby

Service Delivery Area – 12

West Central Child Care Connection

WCU Building, Room 610 510 Maine

Qunicy, IL 62301

Referral:

(217) 222-2550 (800) 782-7318

Subsidy: (217) 222-2550

Counties Served: Adams, Brown, Calhoun, Cass, Greene, Hancock, Jersey, Pike, Schuyler

Service Delivery Area – 13

Community Child Care Connection, Inc.

1004 N. Milton Ave. Springfield, IL 62702-4430

Referral:

(217) 525-2805 (in Springfield) (800) 676-2805 (outside Springfield) Subsidy: (217) 525-2805 (in Springfield) (800) 676-2805 (outside Springfield)

Counties Served: Christian, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon, Scott

Service Delivery Area – 14 Children's Home + Aid

2133 Johnson Road, Suite 100 Granite City, IL 62040

Referral:

(800) 467-9200

Subsidy: (800) 847-6770 Prov: (800) 467-9200

Counties Served: Bond, Clinton, Madison, Monroe,

Randolph, St. Clair, Washington

Service Delivery Area – 15

Project CHILD: Child Care Resource & Referral

326 Potomac PO Box 827

Mt. Vernon, IL 62864

Referral: (800) 362-7257 Prov: (618) 244-2210

Counties Served: Clay, Crawford, Edwards, Effingham, Fayette, Jasper, Jefferson, Lawrence, Marion,

Richland, Wabash, Wayne

Service Delivery Area – 16 Child Care Resource & Referral

John A. Logan College 700 Logan College Road Carterville, IL 62918

Referral:

(800) 232-0908

Subsidy: (800) 548-5563

Counties Served: Alexander, Franklin, Gallatin, Hamilton, Hardin, Jackson, Johnson, Massac, Perry, Pulaski, Pope, Saline, Union, White, Williamson

23

Illinois Small Business Development Center Directory

Jo Daviess

Rock Island 32

34

Cass

Hancock

Adams

Mercer

Carro

Whiteside

33

Sangamor

Macoupin

Madison

42

43 St. Clair

Randolph

36

29

30

Marshall

Logan

Clinton

Washington

45 lackson

Union

4;

Perry

Woodford

28

24

27 26

DeKalb

La Salle

31

35

De Witt

37

Favette

Marion

41

44

Franklin

Livingston

23

Cook

Will

Iroquois

39

Edgar

Clark

)uPage

22

21

Kankakee

Champaig

ımberlar

chland

Effinghan

46

Pope

The Illinois Department of Commerce and Economic Opportunity's Small Business Development Center Network provides management, marketing, and financial counseling. Centers can assist family home child care providers with developing business and marketing plans, improving business skills, financial analysis, as well as other business management needs. Contact the center nearest you or call (800) 292-2923 for more information.

- Back of the Yards SBDC 1751 West 47th Street Chicago, IL 60609-3889 (773) 523-4419
- 2. Chicago State University/ Greater Southside

9501 South King Dr. BHS 601 Chicago, IL 60628-1598 (773) 955-3938

 Chicagoland Entrepreneurial Center at the Chicagoland Chamber of Commerce 330 N. Wabash, Suite 2800 Chicago, IL 60611 (312) 494-6777

4. Evanston Technology Innovation Center SBDC

820 Davis St., Suite 137 Evanston, IL 60201 (847) 866-1817

5. Harper College Business & Professional Development Center

1200 W. Algonquin Rd. Palatine, IL 60067-7398 (847) 925-6520

6. Jane Addams Hull House Association SBDC

Parkway Community House 500 East 67th Street Chicago, IL 60637-4097 (773) 955-8027

 Uptown Center Hull House 4520 N. Beacon Street Chicago, IL 60640 (773) 561-3500 8. North Business and Industrial Council SBDC

5353 West Armstrong Avenue Chicago, IL 60646-6509 (773) 594-9292

9. Triton College SBDC

2000 Fifth Avenue River Grove, IL 60171-1995 (708) 456-0300, ext. 3489

10. Women's Business Development Center SBDC

8 South Michigan, Suite 400 Chicago, IL 60603-3302 (312) 853-3477, Ext. 14

11. Governors State University SBDC

College of Business, Room 3300 University Park, IL 60466-0975 (708) 534-4929

12. Chicago Community Ventures SBDC

700 N. Sacramento Blvd., Ste. 130 Chicago, IL 60612 (773) 822-0320

13. Duman Microenterprise Center SBDC

JVS Chicago 216 W. Jackson Blvd., Suite 700 Chicago, IL 60606-6921 (312) 673-3429

14. Greater Northwest Chicago Development Corporation SBDC

6600 W. Armitage Chicago, IL 60707-3908 (773) 637-2768

15. Harper College SBDC

Harper Professional Building 650 East Higgins Road, Suite 106 Schaumburg, IL 60173 (847) 925-6570

16. Illinois Hispanic Chamber of Commerce

1800 West Cermak Rd. Chicago, IL 60608 (312) 492-9960 Ext. 1

17. Industrial Council of Nearwest Chicago SBDC

2010 West Fulton, Suite 280 Chicago, IL 60612 (312) 433-2373

18. Joseph Center SBDC

7600 West Roosevelt Forest Park, IL 60130 (708) 697-6200

19. University of Illinois at Chicago SBDC

College of Business Administration (MC 090) 601 South Morgan Street, Suite B4 UH Chicago, IL 60607 (312) 996-4057

20. Kankakee Community College

100 College Dr. Kankakee, IL 60901-7878 (815) 802-8222

21. Joliet Junior College SBDC

City Center Campus, Room 400 214 North Ottawa Street Joliet, IL 60432-4077 (815) 280-1400

22. College of DuPage SBDC

2525 Cabst Dr., Suite 201 Lisle, IL 60532 (630) 942-2771

23. College of Lake County SBDC

19351 W. Washington St., Room T-302 Grayslake, IL 60030-1198 (847) 543-2033

24. McHenry County College SBDC

4100 W. Shamrock Lane McHenry, IL 60050 (815) 455-6098

25. Elgin Community College SBDC

1700 Spartan Dr. Elgin, IL 60123-7193 (847) 214-7488

26. Waubonsee Community College SBDC

Aurora Campus 5 East Galena Blvd. Aurora, IL 60506-4178 (630) 906-4143

27. Kishwaukee College SBDC

21193 Malta Road Malta, IL 60150-9699 (815) 825-2086, Ext. 205

28. Rock Valley College SBDC

EIGERlab 605 Fulton Ave., Room E109 Rockford, IL 61103-4183 (815) 921-2081

29. Highland Community College

Student/Conference Center, Bldg. H 2998 West Pearl City Rd, Room 205 Freeport, IL 61032 (815) 599-3654

30. Sauk Valley Community College SBDC

173 Illinois Route #2 Dixon, IL 61021-9188 (815) 288-5511, Ext. 320

31. Illinois Valley Community College SBDC

815 N. Orlando Smith Ave., Bldg. 11 Oglesby, IL 61348-9692 (815) 224-0212

32. Black Hawk College SBDC

4703 16th Street, Suite G Moline, IL 61265-7066 (309) 764-2213

33. Bradley University SBDC

141 Jobst Hall 1501 West Bradley Avenue Peoria, IL 61625-0001 (309) 677-2992

34. WIU SBDC

510 N. Pearl St., Suite 1400 Macomb, IL 61455 (309) 836-2640

35. Illinois State University SBDC

214 College of Business Bldg. Mail Code 5580 Normal, IL 61761-5580 (309) 438-3610

36. Lincoln Land Community College SBDC

3 S. Old State Capital Plaza Springfield, IL 62701 (217) 544-7232

37. U of I Extension

2525 E. Federal Drive Building 11, Suite 1105 Decatur, IL 62526-2184 (217) 875-4004

38. U of I Extension

1817 South Neil Street, Suite 201 Champaign, IL 61820 (217) 378-8535

39. Danville Area Community College SBDC

28 West North Street Danville, IL 61832-5729 (217) 442-7232

40. IL Eastern Community College SBDC

702 High Street Olney, IL 62450-2119 (618) 395-3011

41. Kaskaskia College SBDC

Institute for Entrepreneurial Success 325 S. Poplar Centralia, IL 62801 (618) 548-3260

42. SIU - Edwardsville SBDC

Campus Box 1107 Alumni Hall 2126 Edwardsville, IL 62026 (618) 650-2929

43. SIU - East St. Louis SBDC

601 James R. Thompson Blvd., Building D, Room 1017 East St. Louis, IL 62201 (618) 482-8329

44. Rend Lake College SBDC

327 Potomac Blvd., Suite A Mt. Vernon, IL 62864 (618) 242-5813

45. SIU – Carbondale SBDC

Dunn-Richmond Economic Development Center 150 East Pleasant Hill Road Carbondale, IL 62901-4300 (618) 536-2424

46. Southeastern Illinois College SBDC

2 E. Locust St., Suite 200 Harrisburg, IL 62946 (618) 252-5001

47. Shawnee Community College SBDC

8364 Shawnee College Rd. Ullin, IL 62992-2206 (618) 634-3371

Additional Technical Assistance

Accrediting

Beyond licensing, accrediting is a voluntary process by which providers can be certified of meeting industry standards for training and quality care after they have been in business for at least 18 months. The accrediting organization for family home child care providers is the National Association for Family Child Care providers. Write to NAFCC at 5202 Pinemont Dr.; Salt Lake City, Utah 84123, or call (801) 269-9338, or see http://www.nafcc.org on the Internet.

Your area Child Care Resource and Referral agency (page 21) also will have information on accrediting.

Accounting

see Certified Public Accountants

Business Start-Up

Several resources for beginning a family child care business are available. The National Child Care Information Center has online resources at http://nccic.acf.hhs.gov/ or call (800) 616-2242.

See the Illinois Department of Commerce and Economic Opportunity's (IDCED) *Directory of Business Requirements and Assistance Programs* at http://www.commerce.state.il.us online.

Starting a Business in Illinois, published by the IDCEO's First Stop Business Information Center, is available by calling (800) 252-2923.

Certified Public Accountants (CPAs)

Your area Child Care Resource and Referral agency (page 21) may have a listing of CPAs familiar with child care.

Also check the listing compiled by the Redleaf National Institute, 10 Yorkton Court; St. Paul, MN 55117-1065, (888) 350-9686 or at http://www.redleafinstitute.org on the Internet.

Child Care Need, Data for Projecting Long-Term

For the most recent estimates of population for your county, contact the U.S. Bureau of the Census at http://quickfacts.census.gov/qfd/states/17000.html online.

For assistance with determining the number children data for projecting child care needs in your community, contact the Illinois Department of Public Health's Illinois Center for Health Statistics at 217-785-1064.

Contracts

Family Child Care Contracts and Policies: How to be Businesslike in a Caring Profession, is available from Redleaf National Institute, a division of Resources for Child Caring, 10 Yorkton Ct.; St. Paul, MN 55117-1065, (888) 350-9686 or at http://www.redleafinstitute.org online.

Educational Programming

The National Association for the Education of Young Children, 1313 L St. N.W. Suite 500; Washington, DC 20005, produces several teaching publications and articles which are available at http://www.naeyc.org/ on the Internet, or by calling (800) 424-2460.

Redleaf Press, 10 Yorkton Ct.; St. Paul, MN 55117-1065, (800) 423-8309 or at http://www.redleafinstitute.org, publishes books and audiovisual materials for early childhood education.

Equipment and Toy Safety

The Consumer Product Safety Commission provides product safety information and takes reports of unsafe products via its Consumer Hotline, (800) 638-2772, and at http://cpsc.gov/ on the Internet.

Financing

Your childcare business may be eligible for some types of start-up loans. Your local SBDC (see page 24) may be able to refer you to specific programs. You also may be eligible for low-interest financing through the Employ Illinois: Child Care Program. See pp. 14-15 for details and contact information.

Food Costs, Estimating

The Redleaf National Institute publishes resources for estimating child care program food costs. Contact the Institute at 10 Yorkton Court; St. Paul, MN 55117-1065, (888) 350-9686 or at http://www.redleafinstitute.org online.

Fundraising

See *Keys to Success in Raising Funds - An Exchange Classic*, published by Child Care Information Exchange. Contact PO Box 3249, Redmond, WA 98073-3249; (800) 221-2864, or see www.childcareexchange.com on the Internet.

Internet Access

Many public libraries provide free computer access to the Internet.

Insurance

Your area CCR&R agency (see page 21) will have names of companies selling insurance that specifically covers child care providers.

Other insurance resources at www.extension.missouri.edu.

Journals and Provider Information

Child Care Information Exchange, a bimonthly journal for child care professionals published by Exchange Press, Inc., PO. Box 3249, Redmond, WA 98073-3249, (800) 221-2864.

Young Children, published for members of The National Association for the Education of Young Children, 1313 L St. N.W. Suite 500; Washington, DC 20005 (800) 424-2460.

Quality Counts: Quality Rating Systems

The Quality Counts: Quality Rating System assists Illinois child care programs in providing quality care for children and their families. The sytem offers progressive levels which providers can achieve depending on the type of care they provide. Specific quality criteria must be met to achieve a level. Once a child care provider has met the required criteria for a level, they will be recognized for their achievement and receive a quality add-on rate to the Child Care Assistance Program (CCAP) standard daily reimbursement rate. Visit www.inccrra.org or call 1-877-202-4453 to find your local Child Care Resource & Referral Agency to learn more information.

Record Keeping

See Tax & Record Keeping Resources

Recruiting Parents

Family Child Care Marketing Guide: How to Build Enrollment and Promote Your Business as a Child Care Professional, available from Red Leaf Press, 10 Yorkton Court; St. Paul, MN 55117-1065, (800) 423-8309 or at http://www.redleafinstitute.org online.

Scholarships for Providers

Some licensed providers may qualify for partial funding of college scholarships and related educational expenses through Gateways to Opportunity Scholarship Program. For more information, call (866) 697-8278, or contact your area Child Care Resource and Referral agency (see page 21).

Training

Voluntary training is available through your area Child Care Resource & Referral agency (see page 21) and your United States Department of Agriculture Child and Adult Food Program Sponsor. Your area CCR&R agency (page 21) or Illinois Department of Children and Family Services day care licensing office (page 31) can direct you to the sponsor for your area.

Training resources also are available through organizations such as the National Association for Family Child Care providers. Write to NAFCC at 5202 Pinemont Dr.; Salt Lake City, Utah 84123, or call (801) 269-9338, or call toll free (800) 359-3817, or see http://www.nafcc.org on the Internet.

Tax & Record Keeping Resources

The Basic Guide to Family Child Care Record Keeping, published by the Redleaf National Institute; 10 Yorkton Court; St. Paul, MN 55117-1065, (888) 350-9686 or at http://www.redleafinstitute.org on the Internet.

Family Child Care Tax Workbook (current year), published by the Redleaf National Institute, 10 Yorkton Court; St. Paul, MN 55117-1065, (800) 423-8309, online at http://www.redleafinstitute.org

Internal Revenue Service (IRS) forms are available at many banks, libraries, and post offices. You may also order them by phone at (800) 829-3676 or visit the websie at www.irs.gov. IRS Publications can be ordered free of charge from the IRS' Central Area Forms Distribution Center, P.O. Box 8903; Bloomington, IL 61702-8903. Some of the titles that apply to family home child care businesses include:

17 Your Federal Income Tax

#334 Tax Guide for Small Business

#463 Travel, Entertainment, Gift & Car Expenses

#503 Child and Dependent Care Expenses

#505 Tax Witholding & Estimated Taxes

#529 Miscellaneous Deductions

#533 Self-Employment Tax

#535 Business Expenses (also covers operating losses)

#544 Sales & Other Dispositions of Assets (covers tax implications of selling, donating, etc.)

#552 Record Keeping for Individuals

#561 Determining the Value of Donated Property

#587 Business Use of Your Home

#590 Individual Retirement Arrangements (IRAs)

#583 Starting a Business and Keeping Records

#910 IRS Guide to Free Tax Services (a guide to IRS info., assistance, and publications)

#946 How to Depreciate Property

Tele-Tax Tapes from the Internal Revenue Service can be referenced 24 hours a day, 7 days a week from the number published in your local phone directory. If there is no local listing, you may call (800) 829-4477 in Illinois. For the directory of topics, listen to topic #123 and have paper and pencil handy.

USDA Rural Development - Illinois Offices

United States Department of Agriculture Rural Development offices provide technical assistance and financing for child care facilities in rural communities, typically center-based care. However, USDA RD officials also may be involved with assisting businesses in developing family provider networks.

Your area office may have information on businesses

contemplating

networks in your area.

http://www.rurdev.usda.gov/il/index.html

RDM – Rural Development Manager RDS – Rural Development Specialist

McHenry Lake Area 1 *Öregon Whiteside *Princeton Wil Rock Island *Ottawa Kankakee Bourbonnais Mar *Pontiac Gale ourg Area 2 DeWitt *Champaign Quincy Mena Douglas *Jacksonville Edgar Coles Clark Area 4 *Effingham Jersey *Edwardsville Madisor Clay ernon Randolpl *Mario Area 3

State Office

USDA Rural Development

2118 W. Park Court, Suite A Champaign, IL 61821

Ph: (217) 403-6214 Fax: (217) 403-6200 TDD: (217) 403-6240

Patrick Lydic

Community Programs Director Patrick.Lydic@il.usda.gov

Karen Lee

Community Programs Specialist Karen.Lee@il.usda.gov

Tina Anstrom
Community Programs Specialist
Tina.Anstrom@il.usda.gov

Area 1 Offices

USDA Service Center

213 W. Pines Road, Suite 2 Oregon, IL 61061 Ph: 815-732-6127(4) Fax: 815-732-3246

Lorali B. Heintzelman Area Specialist

Lorali. Heintzelman@il.usda.gov

USDA Service Center

1689 N. 31ST Road, Suite 1 Ottawa, IL 61350 Ph: 815-433-0551(4) Fax: 815-433-4287

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Area Specialist Kevin.Vetos@il.usda.gov

Janice K. Studer Area Specialist Janice.Studer@il.usda.gov

USDA Service Center

685 Larry Power Road Bourbonnais, IL 60914 Ph: 815-937-8940(5) Fax: 815-937-8952

W. Anthony Humble Area Specialist Tony.Humble@il.usda.gov

USDA Service Center

312 E. Backbone Rd., Suite B Princeton, IL 61356 Ph: 815-875-8732(5) Fax: 815-872-1175

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Craig.Schisler@il.usda.gov

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USDA Service Center

2110 West Park Court, Suite B Champaign, IL 61821 Ph: 217-352-3536(4) Fax: 217-352-4781

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Nancy.Bitto@il.usda.gov

Kananur Ravi Area Specialist K.Ravi@il.usda.gov

Dale C. Stocker Area Specialist

Dale.Stocker@il.usda.gov

USDA Service Center

2701 South Banker, Suite 103A Effingham, IL 62401 Ph: 217-347-7107(5) Fax: 217-342-4073

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USDA Service Center

1510 W. Reynolds P.O. Box 80 Pontiac, IL 61764 Ph: 815-844-6127(4) Fax: 815-844-6344

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Nancy M. Homerding Area Technician

Nancy.Homerding@il.usda.gov

Area 3 Offices

USDA Service Center

7205 Marine Road, Suite A Edwardsville, IL 62025 Ph: 618-656-7300(4) Fax: 618-656-9144

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Janet.Fauth@il.usda.gov

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Gary.Mersinger@il.usda.gov

Betty A. Jacober Area Specialist

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USDA Service Center

502 Comfort Drive Marion, IL 62959 Ph: 618-993-5396(4) Fax: 618-993-3014

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USDA Service Center

221 Withers Drive Mt. Vernon, IL 62864 Ph: 618-244-0773 (5&6)) Fax: 618-244-1786

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Linda K. Raber Area Specialist

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Area 4 Offices

USDA Service Center

233 S. Soangetaha Road Galesburg, IL 61401 Ph: 309-342-5138(4&5) Fax: 309-343-1182

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Mark.Murphy@il.usda.gov

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Patricia K. Yeager Area Specialist

Trish.Yeager@il.usda.gov

Christopher J. Mowrer Area Specialist

Christopher.Mowrer@il.usda.gov

USDA Service Center

1904 West Lafayette, Suite 3 Jacksonville, IL 62650 Ph: 217-243-1535(6&4) Fax: 217-245-4875-Suite 3 Fax: 217-245-0371-Suite 2

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Abby L. Buchanan Area Specialist

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USDA Service Center

338 South 36th Street Quincy, IL 62301 Ph: 217-224-9307(4) Fax: 217-224-4969

Jeffrey T. Seefeldt (Office Manager) Area Specialist

Jeff.Seefeldt@il.usda.gov

JoAnn Hickman Area Specialist

Joann.Hickman@il.usda.gov

Illinois Department of Children & Family Services Licensing

The Illinois Department of Children and Family Services (IDCFS) is responsible for setting standards and licensing day care centers, homes, group homes, and day care agencies in Illinois. IDCFS day care licensing representatives can assist you with any questions you may have about state licensing standards and their impacts on the design and operation of your proposed child care program.

http://www.state.il.us/dcfs/

State Office:

IDCFS Central Office of Licensing 406 E. Monroe, Station 60 Springfield, IL 62701-2688 (217) 785-2688

Licensing Offices:

- CFS Cook
 1921 S. Indiana, 9th Floor Chicago, IL 60616 (312) 328-2464
- IDCFS Glen Ellyn 800 W. Roosevelt Rd., Bldg. D, Suite 10 Glen Ellyn, IL 60137 (630) 790-6800
- 3. IDCFS Round Lake Beach 328 West Rollins Road Round Lake Beach, IL 60073 (847) 546-0772
- 4. IDCFS Woodstock 113 Newell Street Woodstock, IL 60098 (815) 338-1068
- 5. IDCFS Elgin 595 State Street Elgin, IL 60123-7661 (847) 888-7620
- 6. IDCFS Aurora 841 North Lake Street Aurora, IL 60506-3152 (630) 844-8400



- 7. IDCFS Joliet 1619 West Jefferson Joliet, IL 60435 (815) 730-4000
- 8. IDCFS Kankakee 505 South Schuyler Kankakee, IL 60901 (815) 939-8140
- 9. IDCFS DeKalb 760 N. Peace Road P.O. Box 425 DeKalb, IL 60015 (815) 787-5300

- **10. IDCFS Rockford** 107 N. 3rd Street Rockford, IL 61107 (815) 967-3731
- 11. IDCFS Sterling 2607 Woodlawn Ave. Suite #3 Sterling, IL 61081 (815) 625-7594
- **12. IDCFS Rock Island** 500 42nd Street, Suite 5 Rock Island, IL 61201 (309) 794-3500

- **13. IDCFS Peoria** 5415 N. University Avenue Peoria, IL 61614 (309) 693-5400
- 14. IDCFS Bloomington 401 Brown Street Bloomington, IL 61701 (309) 828-0022
- 15. IDCFS Savoy 1806 Woodfield, Suite 102 Savoy,IL 61874 (217) 278-5300
- **16. IDCFS Danville** 401 N. Franklin St. Danville,IL 61832 (217) 443-3200

- 17. IDCFS Decatur 2900 N. Oakland Avenue Decatur, IL 62526 (217) 875-6750
- **18. IDCFS Springfield** 521 S. 11th Street Springfield, IL 62703-1304 (217) 782-4000
- 19. IDCFS Jacksonville 46 N. Central Park Plaza Jacksonville, IL. 62650 (217) 479-4800
- 20. IDCFS Quincy 107 N. Third St. Quincy, IL 62301 (217) 221-2525

- 21. IDCFS Fairview Heights 10251 Lincoln Trail, Suite 3 Fairview Heights, IL 62208 (618) 394-2100
- 22. IDCFS Salem 219 East Schwartz Salem, IL 62881-2937 (618) 548-7300
- 23. IDCFS Marion 2309 West Main St. Marion, IL 62959 (618) 993-7100

Sample Budget

Name of Program				
Annual Budget Date				
INCOME				
Tuition	\$	(%)		
Activity Fees (e.g. field trips)	\$	(%)		
Funding Sources	\$	(%)		
(e.g. CACFP, state subsidies)	Ψ	_ (
Other (e.g. grants)	\$	(%)		
	Ψ	_ (/0)		•
TOTAL INCOME				\$
EXPENSES				
Personnel		\$	(%)	
Provider Salary*	\$	_		
Assistant, Substitute Wages*	\$	_		
FICA	\$	_		
Worker's Comp.(if appl.)	\$	_		
Transportation		\$	(%)	
Lease/Payment (% appl.)	\$	_		
Gas	\$	_		
Maintenance	\$	_		
Business Related Travel	\$	_		
Field Trips	\$	_		
Facility Costs		\$	(%)	
Mortgage (% appl.)**	\$	_		
Apartment Rent (% appl.)**	\$	_		
Property Taxes (% appl.)**	\$	_		
Utilities (% appl.)**	\$	_		
Applicable repairs, maint.	\$	_		
Equipment		\$	(%)	
Children's Program	\$	_		
Furniture	\$	_		
Cleaning	\$	_		
Supplies		\$	(%)	
Office	\$	_		
Kitchen	\$			
Children's Program	\$	_		
Cleaning	\$	_		
Consultants (incld. legal, accounting	1)	\$	(%)	
Food		\$	(%)	
Training		\$	(%)	
Insurance		\$	(%)	
Advertising & Promotion		\$	(%)	
Loan Repayment for Start-up Funds	;	\$	(%)	
Emergency Fund		\$	(%)	
Photocopies		\$	(%)	
Postage		\$	(%)	
State and Federal Taxes		\$	(%)	
Bad Debt (uncollectible client fees)		\$	(%)	
Other		\$	(%)	
TOTAL EXPENSES				\$

Cost Worksheet

	Costs	Pre-Opening	1st Year of Bus.	Full Enrollment
Magos	Provider			
Wages	Assistant(s)*, Substitutes*			
	FICA			
	Worker's Comp.*			
	Fringe Benefits*			
Facilities	Renovation/Repairs, Maint.			
i aciiiics	Property Taxes**			
	Mortgage/Rent**			
Utilities	Phone (addl. line(s))			
Otilities	Gas/Electric**			
	Other**			
Insurance	Auto**			
modrance	Home Owners**			
	Personal Liability*			
Food				
Equip	Program			
Equip.	Office			
	Kitchen			
	Cleaning			
Cumpling	Program			
Supplies	Office			
	Kitchen			
	Cleaning			
Transportation	Lease/Payment**			
папъропацоп	Gas**			
	Maintenance**			
	Travel			
	Field Trips*			
Other	Legal & Acctg. Fees			
Other	Advertising/Promo.			
	Photocopies			
	Postage			
	Training			
	Start-Up Cost Repay.			
	Fed./St. Income Tax			
	Emergency Fund			
	Bad Debt (uncollectibles)			
	Misc.			

^{*} If applicable

^{**} portion applicable, see "Time-Space Percentage Worksheet" (page 35).

Time-Space Percentage Worksheet

Space Used:			_		(8)
1) How many square feet of your	-				(A)
(You will find that you use nea					
of child care items or cleaning	g supplies, nap ai	reas, laundry,	etc.)		
Time Spent:					
What percent of the time duri	ng the year do yo	ou devote to r	unning your bus	siness?	
Business Week Days Open					
(i) Business Weekdays Open	52 weeks	/year x 5 days	s/week =		260 days (B)
(ii) What holidays do you take	off? (Check if ap	propriate, ad	d up total days	off.)	
New Year's Eve Year New Year's Eve The Year Year Year Year Year Year Year Yea	ew Year's Day	Presi	d up total days dents Day Friday Hashana kkah	_	
M.L. King Day M	emorial Day	Good	Friday	_	
4th of July La	abor Day	Rosh	Hashana	_	
Yom Kippur II	nanksgiving	_ Hanu	kkah		
Rirthdays V	acations	Other	·		
Note: If holidays fall on week	ends and you are	not open do	not check		
rioto: ii riolidayo lali oli woolii	ondo ana you aro	not opon, do	Total Weekda	vs Off	(C)
(iii) Business weekdays open			Subtract (C) f	-	
(iv) Open on weekends?			Oubtract (O) I	ioiii (b)	(5)
, , ,	Saturday +	52	+		
	•	+ 52	+		
	,				(E)
(v) Total business days open	(add D to weeker	id days open)		(E)
Weekday Business Hours (# of hrs home is i	used for busir	ness during the	week/d	ay)
Time you open					
Time you close					
Total day care hours (add abo	ove)				
Add daily prep time	in offer class, no	+	=		
(preparing to open, cleaning to		perwork)			(F)
Total weekday business hour	5				(')
Extra Business Hours on W	lookonds (if ann	onriate and i	not included ab	ove)	
Cleaning	+	opriate, and i	not included ab	ove)	
Shopping list & putting goods					
Planning	+	=			
Total weekend business hour					(G)
Open Business Time = E x F					(H)
Business Weekend Time = G x 52	2			+	(I)
Total Business Time = H + I					(J)
Time Percent = J ÷ 8,760 hours ir	ı a vear				(K)
	,				
Time-Space Percentage:					
# of hours home is used for x	•	-	arly used for		
business (H)		ısiness (A)	· la a va a	<u>=</u>	
8 760 hours in a year	total # of 9	square feet in	і поше	I Ima/	Snace %

University of Illinois County Extension Offices

University of Illinois
Extension offers a variety
of resources on child care
and child development,
as well as sponsors youth
programming in the form
of 4-H. Extension staff
also may assist with data,
research, and community
group facilitation.

Adams County

330 S. 36th St. Quincy 62301 (217) 223-8380 (217) 223-9368 fax

Alexander and Pulaski County

502 Oakley Lane Mounds 62964 (618) 745-6310 (618) 745-6806 fax

Bond County

P.O. Box 187 Lake and Harris Ave. Greenville 62246 (618) 664-3665 (618) 664-9277 fax

Boone County

915 Alexandra Dr. Belvidere 61008 (815) 544-3710 (815) 544-4606 fax

Brown County

P.O. Box 209 111 W. Main St. Mt. Sterling 62353 (217) 773-3013 (217) 773-2614 fax

Bureau County

Becker Prof. Suites 850 Thompson St. Princeton 61356 (815) 875-2878 (815) 875-2870 fax

Calhoun County

818 S. Park St. PO Box 366 Hardin 62047 (618) 576-2293 (618) 576-8013 fax

Carroll County

807D S. Clay St. Mt. Carroll 61053 (815) 244-9444 (815) 244-3836 fax

Cass County

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Notes